ELECTRICITY SUPPLY AGREEMENT

Revision 5/2024



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CONDITIONS OF ELECTRICITY SUPPLY

GENERAL

- 1) The Supply Authority is Overstrand Municipality and for the conditions hereunder the word Municipality shall apply.
- 2) The following options are available:
 - The current limit for the standard DOMESTIC service connection is 60A Single Phase.
 - The current limit for the standard COMMERCIAL service connection is 60A Single Phase or 20A/40A Three Phase.
 - The current limit for the standard INDUSTRIAL service connection is 60A Single Phase or 20A/40A or 60A Three Phase.
 - Should a NON STANDARD/BULK/SSEG connection be required, contact the Electrical Department.

MUNICIPALITY - OBLIGATIONS AND DETAIL OF SUPPLY

- 3) The Municipality will endeavour to provide a constant supply of electricity at a voltage of 230 volts between phase and neutral and frequency of 50 hertz, as circumstances and conditions permit and will endeavour to prevent the voltage of the supply from differing from the nominal voltage by +/- 10% (plus/minus ten percent), but does not guarantee that the same voltage will always be maintained.
- 4) The Municipality shall provide, install and maintain the measurement device and the equipment for supplying the electricity to the Consumer's premises up to the erf boundary, subject to the provision that, where a "ready board" is installed, the Consumer shall be responsible for the maintenance thereof.
- 5) The Municipality shall on request, test the measurement device. Should it be found that the measurement device is not faulty, a test fee will be payable (as per our annual tariffs). Should the test show any inaccuracies in excess of 2% (two percent), as prescribed in NRS057/SANS474 clause 4.4.2, no test fee will be charged.
- 6) The Municipality may require the consumer to reimburse the municipality for any expenses to which it may be put in connection with a fault in the internal electrical installation.
- 7) A temporary supply shall be valid for 12 (twelve) months, after which a new application must be submitted for continued use.
- 8) The Municipality may disconnect a temporary supply, if conditions pertaining thereto, are not complied with.
- 9) Unless otherwise approved by a duly authorized official of the Municipality, each registered erf shall only be provided with one service connection cable and one meter.

CONSUMER'S OBLIGATIONS

- 10) The Consumer shall pay to Overstrand Municipality a connection fee prior to the supply being made available and, notwithstanding the payment of such fee, any line, cable, meter or other equipment provided and installed by the Municipality on the premises, shall remain the property of the Municipality, who shall be entitled to recover and remove the same connection to the Consumer.
- 11) The Consumer shall allow the Municipality's authorized representative free access to the premises at all reasonable times for the purpose of inspection and/or maintaining the measuring device, or to test the device if so required by the Consumer/Municipality.
- 12) All wiring of the Consumer's premises shall be carried out by a registered electrical contractor in accordance with the standard regulations SANS 10142-1 for the wiring of premises.
- 13) The Consumer shall take adequate steps to protect his electrical appliances/equipment against damage due to interruptions and fluctuation in the supply and the Municipality shall not be liable for damages or expenses to the Consumer arising therefrom.
- 14) The Consumer shall be entitled to use the electricity supplied for the premises only and supplying such electricity to any third party is prohibited.
- 15) As a safety precaution, the Consumer shall not erect any structure or permit any vegetation within such safe distance from the Municipality's equipment, as may be prescribed by the Municipality from time to time.
- 16) The Consumer shall not interfere with the apparatus and equipment of the Municipality. Any alterations required by the Consumer to the Municipality's overhead line or service cable or the position of the Municipality's equipment, shall be for the Consumer's account.
- 17) All SSEG connections (Grid-tied and Non Grid-tied) must be registered with the Municipality.

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